

Dear Occupant:

We have been selected by your Building Management to provide pest control services for roaches in your home. Although they may not be visible in your unit, to ensure eradication it will be necessary to treat your residence. In order to do the best possible job for you we will need your assistance. <u>Please prepare as follows prior to our arrival:</u>

- <u>Kitchen:</u> Clear all items from the top of the refrigerator for inspection and treatment.
- <u>Bathroom:</u> Remove items under sink so we can treat and inspect.
- <u>Bedrooms:</u> Remove all items from the closet where water heater is located.

You do not need to leave your unit for this service.

Preparation work must be completed BEFORE our arrival in order for treatment to be done. NO EXCEPTIONS. If adequate preparation has not been completed prior to our arrival a fee may be assessed by your manager or management company.

We are scheduled to provide service on ______ [] AM [] PM

We apologize for any inconvenience, however to best treat your unit we need your assistance. If you have any questions, contact our office. Please let us know which complex you are calling about so we can promptly provide you with accurate treatment information. Our hours are 8:30am-5:00pm Monday through Friday.

Regards, NORTHWEST PEST CONTROL INC.

Portland 503-253-5325

Eastside 503-975-5325